## **Refund & Returns Policy**

**Returns Policy – Besom Tor Apothecary** We want you to love your order! If you change your mind, you have 14 days to request a return.

### **Eligibility:**

* Items must be unused and in original packaging
* Returns must be initiated within 14 days of delivery

### **Non-returnable items:**

* Opened food or herbal products
* Custom blends or made-to-order items

### **Process:**

Email us at **besomtorapothecary@gmail** with your order number and reason for return. Once approved, return postage is at the buyer’s cost unless the item is faulty.

Refunds will be processed within 7 working days of receiving the returned item.